



Rescaldina, 2020-03-09

## STANDARD PERFORMANCE OF ALL WORK ACTIVITIES

Dear customers,

We want to thank you for the countless manifestations of solidarity and encouragement that we have received from many of you in these difficult days.

The health situation in the world, and in particular in our fantastic Country, is known and it is a cause of concern.

Recuperator is keen to let you know that we are all fine.

We are complying with government directives on the health of all workers, who respond with an extraordinary passion and dedication.

For this reason, we are able to guarantee the standard performance of all work activities:

- The restrictions to and from Lombardy (the region in which Recuperator resides) concern private, not working, activities. **The movement of goods is therefore not limited** (Further details on the Decree of the Italian PM of March 8, 2020 by Ministry of Foreign Affairs and International Cooperation - [link](#)).
- The factory is operational with 100% production capacity.
- Our raw material suppliers continue to ensure the smooth flow of supply.
- Our usual freight companies are working to ensure the usual service.
- The acceptance of transport drivers in the company follows the defined safety procedures.
- We are able to grant faster deliveries than usual, thanks to the continuous improvement of our production and services activities (take advantage of it!).

We are doing everything possible to continue to guarantee the excellence of our services.

To you, dear customers, we ask, now more than ever, to continue to believe in our commitment.

We will keep you constantly informed about all developments.

Everything will be fine ♥

Best regards

Michele Martello  
*Chief Executive Officer*

Stefano Baldo  
*Sales & Marketing Director*

UNI EN ISO 9001:2015



SISTEMA DI GESTIONE  
QUALITÀ CERTIFICATO



CERTIQUALITY  
È MEMBRO DELLA  
FEDERAZIONE CISQ

**Recuperator S.p.A.**  
a socio unico  
via Valfurva, 13  
20027 Rescaldina  
Milano, Italy

tel. +39 0331 185 31  
fax +39 0331 185 3000  
recuperator@recuperator.eu  
recuperator@pec.recuperator.net  
www.recuperator.eu

C.F./P.I. 01816030157  
Cap. Soc. € 500.000 i.v.  
Registro Imprese  
MI - 01816030157  
REA MI - 870619



member of CAREL group

Società unipersonale soggetta all'attività di direzione e coordinamento di Carel Industries S.p.A.